

In the claims

1. (Currently amended) An electronic ~~messaging~~ bulletin board display system comprising:

an application server configured to update a bulletin board display graphical user interface of a client computer that includes messages to different recipients by receive and process receiving and processing [a] remote message manipulation instructions from one or more a-remote users, said instructions comprising a sender address, a recipient address pointing to the applications server and a content for each message to be generated;

wherein said application server looks up ~~at least one of the sender address or the recipient address~~ of each message in a customer database to find an address of a client gateway associated with the sender or recipient address where the client computer providing the bulletin board display graphical user interface resides behind the client gateway, and wherein said application server updates [a] the bulletin board display graphical user interface of the client computer system on a communications center according to the sender address, the recipient address and the content by generating messages based on the remote message manipulation instructions and sending [[a]] the messages to [[a]] the client gateway in communication with said communications center such that the client computer automatically and concurrently displays the content of a plurality of the generated messages in the bulletin board display graphical user interface.

2. (Currently Amended) The electronic bulletin board display system of claim 1, wherein the instruction further comprises a retrieval command and wherein, in response to the instruction, the application server instructs the communications center to send a copy of any data displayed thereon to the sender address.

3. (Currently Amended) The electronic bulletin board display system of claim 1, wherein the instruction further comprises a retrieval command and wherein, in response to the instruction, the application server instructs the communications center to send a subset of any data displayed thereon to the sender address.

4. (Currently Amended) The electronic bulletin board display system of claim 1, wherein the application server is further configured to store a copy of data displayed on the communications center.

5. (Currently amended) The electronic bulletin board display system of claim 4, wherein the instruction further comprises a retrieval command and wherein, in response to the instruction, the application server sends the copy of data to the sender address.

6. (Currently amended) The electronic bulletin board display system of claim 4, wherein the instruction further comprises a retrieval command and wherein, in response to the instruction, the application server sends a subset of the copy of data to the sender address.

7. (Currently amended) The electronic bulletin board display system of claim 1, wherein the content of the instruction includes an audio clip.

8. (Currently amended) The electronic bulletin board display system of claim 1, wherein the content of the instruction includes a video clip.

9. (Currently amended) The electronic bulletin board display system of claim 1, wherein the content of the instruction includes an audio clip and a video clip.

10. (Currently amended) The electronic bulletin board display system of claim 1, wherein bulletin board display on the communications center includes audio clips.

11. (Currently amended) The electronic bulletin board display system of claim 1, wherein bulletin board display on the communications center includes video clips.

12. (Currently amended) The electronic bulletin board display system of claim 1, wherein bulletin board display on the communications center includes audio clips and video clips.

13. (Currently amended) A method of providing remote access to a shared always-on bulletin board system, said method comprising:

creating a customer database in communication with an application server on the application server side of a customer gateway containing at least an e-mail address of a recipient and a bulletin board address of the same recipient;

receiving a remote message manipulation instruction by the application server from a remote user, said instruction comprising a sender address, [[a]] the recipient e-mail address and a content;

looking up ~~at least one of the sender address and the recipient e-mail address~~ in the customer database;

mapping a recipient's e-mail address to the recipient's bulletin board address;
pushing automatically the remote message manipulation instruction to the customer's gateway based on the recipient's bulletin board address;

causing the shared always-on bulletin board system to display a message header and content according to the sender address, the recipient address and the content by sending an instruction to a client gateway in communication with said bulletin board system, and wherein the bulletin board system concurrently displays additional message headers and contents including messages to different recipients.

14. (Previously Presented) The method of claim 13, wherein the remote manipulation instruction further comprises a retrieval command.

15. (Previously Presented) The method of claim 14, further comprising instructing the communications center to send data to the sender address.

16. (Currently amended) A computer readable medium containing instructions that when executed by a computer perform actions comprising:

displaying a user interface having an area containing concurrently displaying multiple messages with each message being from at least one sender to one or more different recipients, with each message having one or more user options to manipulate the

message, wherein a plurality of the messages are displayed with an identity of a sender of the message, the content of the message and an identity of an addressee of the message, and wherein at least a first message of the multiple messages is from a first sender and to a first addressee while at least a second message of the multiple messages is from a second sender and to a second addressee;

receiving a selection of one of the user options by a user; and

manipulating the message in accordance with the option selected.

17. (Previously Presented) The computer readable medium of claim 16, wherein displaying the user interface comprises receiving the messages from an application server through a network.

18. (Previously Presented) The computer readable medium of claim 16, wherein one or more of the messages are displayed without an identity of a sender and an addressee.

19. (Previously Presented) The computer readable medium of claim 16, wherein the content of each one of the messages includes at least one of a textual message, an audio clip, and a video clip.

20. (Previously Presented) The computer readable medium of claim 16, wherein the one or more user options of one message of the plurality vary from user options of a different message of the plurality.